



AIRPORT DOGGIE DAYCARE & KENNELS REGISTRATION FORM

Services available:

- Half day daycare up to 4.5 hours
- Full day, daystay
- Walks & special outings (when available)
- Full bath, blow-dry, hair-brush out and nails

Date of First Daystay or Boarding Required:

From: _____ Approx. time of arrival _____

To: _____ Approx. time of departure _____

Owners Name: _____

OTHER DETAILS:

Owners 24/7 Telephone Number: _____

Emergency Contact: _____ Tel. Number: _____

Home Address: _____

Email Address: _____

Please confirm that you are happy to receive telephone calls and emails regards to your pet's stay at Airport Doggie Daycare:

Y / N happy to receive emails and phone calls.

Pet's Name:	DOB :	Breed:	Colour:	Sex (M/F):	Desexed (Y/N)
Pet's Usual Food:					
Vet Name and Address:					
Phone:					

Pet's Vaccinations	Date Received	Date Due
Kennel Cough		
5 in 1 DHPPV, Distemper, Parvo etc		
Lepto Virus		

Note:

Could you please forward a scanned copy of your pet's latest vaccination records for our files or provide a printed copy when you call in to drop your pet off with us.

Very Important:

Please list any medical conditions, special medical requirements, injuries, special care needs and/or any other concerns that we should be aware of.

For example: afraid of larger dogs or loud noises, prefers no outdoor activities, growls or gets upset easily, has leg, back problems etc.

CONDITIONS of BOARDING

The conditions upon which animals are boarded, handled, or groomed by Airport Doggie Daycare & Kennels Ltd (the company) are:

1. Full vaccination (refer to the registration form) is required within the last 11 months, including **Kennel Cough (Bordetella)**;
2. Whilst every care and attention and professional expertise is devoted to all and any of our animals in our charge, the company and its staff and employees, do not accept responsibility for any accident, loss or illness which may occur thereto, from whatever cause.
3. Should company management decide, at their sole discretion, that Veterinary advice or treatment is necessary, we are hereby authorised to obtain such advice or treatment and the animal's owners will reimburse us for the properly incurred charges from such measures, supported by the treating Veterinarian's invoices.
4. Airport Doggie Daycare & Kennels reserves the right to charge the animal's owner for any damage caused by their pet to the company's fixtures, fittings, and equipment and for any medical bills incurred by company staff because of handling the pet.
5. It is the owner's responsibility to ensure that we are made aware of any special boarding or daycare conditions and/or any special feeding needs, medical conditions, medication required or temperament issues that pets may have.
6. Owners must ensure that their pets have been treated for worms, ticks, and fleas before arrival at Airport Doggie Daycare & Kennels. Failure to ensure this, the company reserves the right to treat your pet and to charge owners for these services.
7. Owners of the animals hereby indemnify and keep indemnified the company against all and any claims resulting from damage caused to property or persons or any other animals by said animals, for which the company may be held responsible.
8. All daycare fees and boarding fees for bookings outside of the peak holiday periods listed below are payable before your pet's departure from Airport Doggie Daycare & Kennels. Where booking fee deposits are requested, these are required to be paid within 48 hours from time of booking.
9. All boarding fees during peak holiday periods are subject to a 30% deposit payable at the time of making a booking. Deposits will be refunded in full if the booking is cancelled 4 weeks prior to the boarding start date. For bookings cancelled up to 2 weeks prior to the boarding start date, a 50% refund of the deposit will apply. As staff rosters are arranged ahead of time, we are unable to provide a refund for any bookings cancelled less than 2 weeks prior to the boarding start date.
10. Peak holiday periods include all public holiday long weekends, the two-week school holidays between school terms through the year and the approximate two-week period from Christmas Day through to when most businesses go back to work in January. If unsure about which days this applies to, please seek confirmation when making a booking.

11. Payment options include cash, eftpos, and by credit card which is administered by the customer through our on-line booking system. Credit card payments will have the card processing fee of 2.9% plus 30 cents per transaction added to the amount owing. For other payment arrangements, please discuss with the manager of Airport Doggie Daycare & Kennels.
12. Airport Doggie Daycare & Kennels reserves the right to withhold delivery of any pets to their owners should any payments for any of its services be outstanding. Any cost incurred in the collection of an overdue account will be recoverable in full from the owner, plus interest at the rate of 24% p/a;
13. A full day charge applies for daycare stays exceeding 4.5 hours.
14. For overnight boarders, no fee will be charged for the day of collection subject to collection of your pet before 11am on that day. Pickups after 11am on the day of departure incurs an additional full daycare fee. Please note, on weekends and public holidays, our front-office is open for check-in and check-out between 9am and 11am and again from 3.30pm to 5pm. Weekday office hours are 6.45am until 5.45pm for all check-in and check-out requirements.
15. Some of the added fees that may apply, include: after 11am boarding departures, public holiday surcharge fees, bookings for just one overnight stay, food - if required to be supplied by Airport Doggie Daycare & Kennels, giving meds that may be required during a pet's stay, vet visits, and taking care of pet's with any type of special needs eg. very young pups, highly active dogs that may require separation from other dogs, and dogs that may be recovering from surgery or injury etc..
16. Meds (tablets) must be provided in individual zip-lock bags, marked with pet's name and surname, and when meds are to be given ie. date plus AM or PM or lunch-time. If liquids are required to be given by syringe, please place a note in a zip-lock bag, with the medication required, plus date and time required and the required dose. We will fill the syringe and place it in the zip-lock bag, ready to be administered to your pet as required. If drops or ointments are required, the same applies ie. a note in a zip-lock bag, with medication required, date and time required. We will administer as instructed.
17. All pet's belongings must be clearly marked with their name and surname – including leads, bags, blankets, food containers and toys.
18. Where possible, we do ask that pets arrive with a name tag on their collars.
19. Weekday drop-off and pick-up times for your pets, is between 6.45am and 5.45pm.
20. Weekend and Public Holiday drop-off and pick-up times for your pets, is between 9am and 11am and again between 3.30pm and 5pm.
21. Airport Doggie Daycare & Kennels reserves the right to claim exemplary and loss of revenue damages for social media defamation.

Note:

Company management reserve the right to refuse admission to any pets, under any circumstances.

Please complete and sign below, confirming that you have read and accept the CONDITIONS of BOARDING as listed in this document.

I confirm that I am either the owner of the pet named below or am authorised as an agent of the owner of the pet named below, to sign this document.

Pet's Name:

Owner's Full Name:

Signature:

Date:



PRICE LIST

DAYCARE:

Daycare, half day \$25

Daycare, full day \$38

10-day concession cards \$345

15-day concession cards \$495

Concession cards are valid for 2 months and apply to full daystays.

A minimum booking of 2 days may be required for first-time dogs new to our facility.

OVERNIGHT BOARDING:

Toy Breed	<3kg	\$42 per night
Small Dog	3 – 7kg	\$46 per night
Medium Dog	7 – 20kg	\$50 per night
Large Dog	20 – 40kg	\$55 per night
Extra Large Dog	>40kg	\$64 per night

A surcharge fee may be applied to one-night only bookings.

OTHER RATES:

Late booking fees may apply during non-peak seasons, for bookings made on booking start-date.

Late fees may apply for holiday season bookings made a week or less, prior to booking start-date.

LATE DEPARTURE FEES FOR BOARDING DOGS:

Overnight boarding pickups after 11am, on day of departure, incur a daystay fee or part thereof.

PUBLIC HOLIDAY SURCHARGE FEE:

\$25 per dog, per public holiday.

This surcharge is to cover extra staff wages and only applies to the public holiday itself ie. not to the whole weekend or the rest of the peak period.

All the above prices include GST and are effective 1 January 2020. Prices are subject to change.

Invoices are available on-line from time of booking request.

